CountyCare has a full behavioral health network that provides services for mental health and substance use disorders.

### Behavioral Health

CountyCare is proud to offer its members streamlined access to behavioral health care services throughout Cook County.

The Behavioral Health Consortium (BHC) is a group of providers who have a single intake with live representatives who can schedule behavioral health care services at any of the Consortium agencies. Consortium agencies are committed to providing intake appointments within seven days for all requests, two days for urgent needs. Intake staff are bilingual (Spanish) and many of the Consortium's services are available in Spanish as well.

Behavioral Health Providers and care coordinators are encouraged to call CountyCare directly to reach any of the 12 Consortium agencies and to refer members. Here's how:

**Call CountyCare at 844-433-8793**

**Behavioral Health Services**

Behavioral health services that are covered by CountyCare include:

- Mental health assessments
- Substance use assessments
- Medication monitoring and management
- Medication substance use disorder treatment
- Case management
- Medical and non-medical detoxification services
- Residential rehabilitation programs
- Intensive, family, individual, group counseling and treatment
- Intensive outpatient & partial hospitalization programs
- Assertive community treatment (ACT) and community support teams (CST)
- Inpatient care

**CountyCare has a comprehensive model for medical and behavioral provider services, utilization management and claims, all services are accessible through the CountyCare provider portal, or by contacting 312-864-8200.**

A complete list of in-network behavioral health providers can be downloaded by visiting this link: www.countycare.com/find-a-provider.

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### Metropolitan Family Services

- Adults, Children and Adolescents, Veterans
- Case Management, Outpatient, Group Therapy, Crisis, Community Based Services, Medication Management

### Pillars

- Adults, Children and Adolescents, Older Adults
- Outpatient, Community Based Services, Case Management, Crisis Services, Group Therapy, Intensive Outpatient, DUI Evaluation, Risk Education

### Sinai Health System

- Adults, Children and Adolescents

### The South Suburban Council on Alcoholism and Substance Abuse

- Adults, Adolescents
- Comprehensive Diagnostic Assessment, Non-Medical Detoxification, Residential Rehabilitation, Intensive and Basic Outpatient, Case Management, DUI Services

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**Hours:**

8:30 a.m. - 5:00 p.m.
Monday - Friday
Bobby E. Wright Comprehensive Behavioral Health Center, Inc.

- Adults, Children and Adolescents
- Mental Health Assessment, Mental Health Counseling, Case Management, Supportive Employment (IPS), Supervised Residential, Supportive Residential, Community Support Team (CST), Drop-In Center, Level 1 & Level II Substance Abuse Treatment, Psychosocial Rehabilitation (PSR), Developmental Training (DT), Homeless Mentally Ill (PATH), and HIV Screening and Counseling.
- West Side communities of East and West Garfield Park, Austin, and North Lawndale
- Mental Health, Substance Use Disorder Treatment

Community Counseling Centers of Chicago (C4)

- Adults, Children and Adolescents, Older Adults
- Outpatient, Community Based Services, Case Management, Crisis Services, Group Therapy, Intensive Outpatient, Assertive Community Treatment (ACT)
- Chicago (North Side, West Side)
- Mental Health, Substance Use Disorder Treatment

Haymarket Center

- Adults, Adolescents
- Substance Use Prevention (Adolescent), Medically Monitored Detoxification for men and women, Medication Assisted Therapy Residential, Medication Assisted Therapy Outpatient, Residential Crisis Stabilization, Residential Substance Use Disorders Treatment – Adult men, women, pregnant women, women with children, men and women with co-occurring severe mental illness (SMI) – Intensive Outpatient Substance Use Disorders Treatment, Outpatient Substance Use Disorders Treatment, Recovery Housing for men, women and women with children, HIV/HCV Screening/Testing/Linkage to Care, Health and Wellness Support, Psychological Services, Workforce Development, Case Management
- Chicago (O'Hare International Airport, Uptown, Near West Side and Waukegan)
- Mental Health, Substance Use Disorder Treatment

Habilitative Systems, Inc.

- Adults
- Outpatient (MH/SA), Intensive Outpatient (SA), Crisis Services, Residential Treatment, Case Management, HIV Screening, Housing, Community Based Services, Assertive Community Treatment (ACT) and Community Support Teams (CST)
- Chicago (Englewood, North Lawndale, Austin)
- Mental Health, Substance Use Disorder Treatment

Heartland Health Outreach

- Adults
- Outpatient (MH/SA), Intensive Outpatient (SA), Projects for Assistance in Transition from Homelessness (PATH/Street Outreach), Psychosocial Rehabilitation, Case Management, Community Support Individual, Assertive Community Treatment (ACT), Community Support Residential, Permanent Supportive Housing, Medication Assisted Therapy (MAT), Psychiatry, Refugee Mental Health, Primary Care, Oral Health Care, HIV testing and treatment
- Chicago (North, Near-West, South)
- Mental Health, Substance Use Disorder Treatment

Human Resource Development Institute, Inc.

- Adults, Children and Adolescents
- Psychiatry, Outpatient (MH/SA), Intensive Outpatient (SA), Medication Assisted Treatment (MAT): Methadone and Vivitrol, Crisis Services, Residential Substance Use Disorder Treatment for pregnant women; women with children; and adult males, and females, Case Management, HIV Screening, Housing, Community Based Services, Assertive Community Treatment (ACT) and Community Support Teams (CST)
- Chicago (Roseland, Englewood, Auburn-Gresham, Ashburn, Pilsen, South Shore, Washington Park, Jeffery Manor, North Lawndale)
- Mental Health, Substance Use Disorder Treatment

Lutheran Social Services of Illinois

- Adults, Children and Adolescents, Older Adults
- Outpatient (MH/SA), Intensive Outpatient (SA), DUI Services, Medication-Assisted Detox, Residential Rehabilitation (SA), Recovery Homes, Sober Living, Crisis Services, SASS, Medication Management, Psychosocial Rehabilitation, Community Based Services, Case Management, CST, Group Homes (MH)
- Chicago North, Chicago Northwest, Suburban Cook North (Offices in Arlington Heights, Elgin)
- Mental Health, Substance Use Disorder Treatment